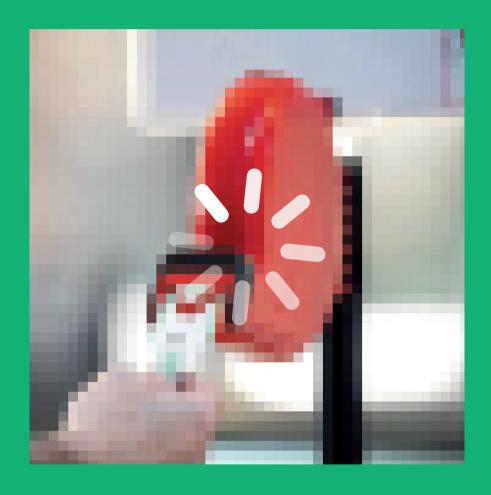
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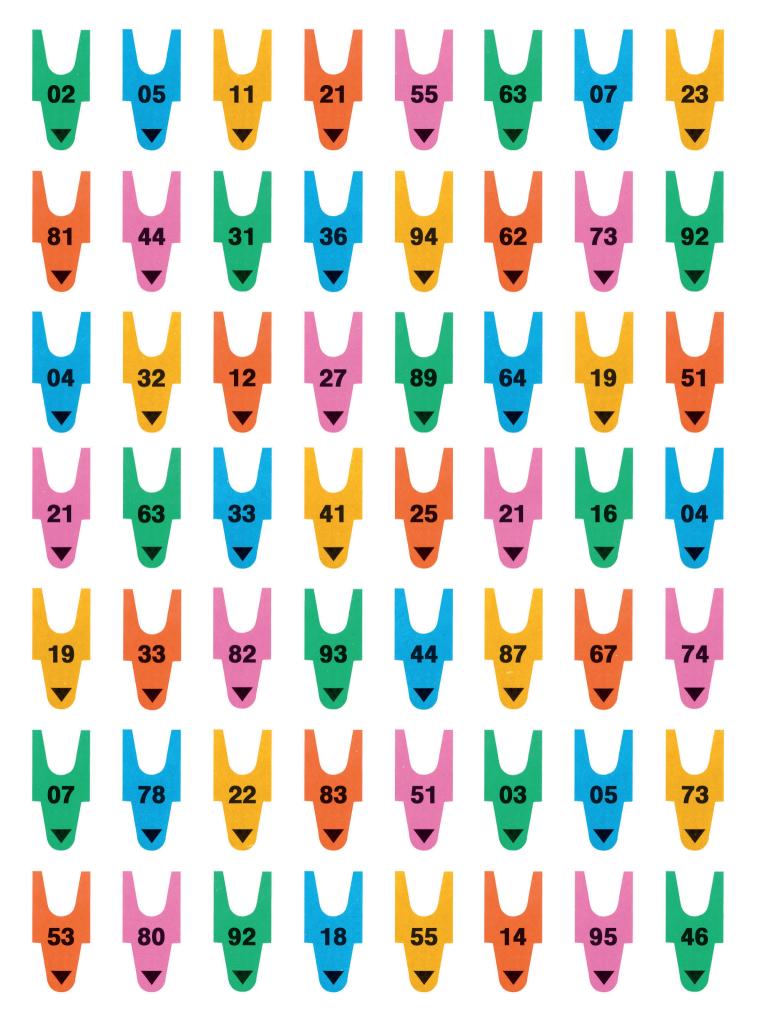
VERBS

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TO WAIT...



In a world where everything must go faster and faster, we'd like to pause to celebrate the profound significance of the seemingly mundane act of waiting. It is in these seemingly small ordinary instances of waiting that we find these opportunities for reflection on ourselves and our surroundings but also growth, and connection. Rather than us viewing waiting as a mere inconvenence, let us recognize it as a vital part of the human experience. Let us embrace it's inherent beauty and it's significance, cherishing each moment as a gift to be savored rather than rushed through. We'd like to invite you to our magazine where waiting takes center stage, revealing its hidden beauty and profound lessons.

> LET'S DISCOVER THE WORLD OF WAITING...

PASTTIME MUSE 60%

70% Woman who Wait

74% Waiting room experience

6% History of the Waiting Symbol

VIRTUAL

12% Hold the Line

68%

Waiting for Godot

62%

Culture queue

56%

Types of waiter

IND EX

entertained

14%

Keep yourself

16%

Why we Wait

50%

Beyond the queue

24%

Fun filled activities to pass the time

46%

Science behind our Patience

38%

Interview Off Track 30%

Why good things come to those who wait

28%

Quiz: What Type of Waiter are You?

BLISS IN PATIENCE

22%

PAUSE POINT

44%

QUEUE

VIRTUAL

Virtual queues enable people to join lines digitally and always stay updated on their progress via apps. This chapter offers some insight into how online waiting is transforming our daily lives.

HISTORY OF THE...



Susan Kare, designer of the first waiting icon (and many more) for apple Mac

Waiting symbols, those very ubiquitous icons that indicate your computer is processing a heavy task or experiencing a momentary delay, they have become a part of our digital experience. While seemingly mundane, these tiny symbols have a history of evolution in technology, design trends, and user expectations. In this article, we'll take a visual tour through the history of waiting symbols used by two of the most prominent and known operating systems.

WAITING SYMBOL

MacOS

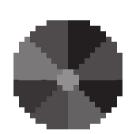
Apple's macOS, formerly known as OS X, has also seen its fair share of waiting symbols throughout its history. Known for its elegant design and user-friendly interface, macOS has always prioritized clean design, simplicity and aesthetics in its visual elements.



Spinning Watch

(Machintosh)

The watch icon, created by Susan Kare, served as a representation of the system's "wait" cursor on early versions of the Macintosh operating system. This simple yet effective visual cue featured a small black and white analog watch face, often seen with its hands pointing to a specific time, indicating that the system was busy processing a task.



Spinning Beach Ball

(Classic MacOS)

The Spinning Beach Ball of Death (SBBOD) in Classic MacOS debuted as a colorful cursor indicating system busyness or unresponsiveness, replacing older icons like the hourglass. Often so caused by high CPU usage or software issues, it became a symbol of Mac computing's performance struggles and user patience in the 90s and 00s.



Spinning Color Wheel

(MacOS)



The Spinning Color Wheel, also known as the, debuted in MacOS as a colorful cursor indicating system busyness or unresponsiveness. Replacing older icons like the hourglass and the beachball, it often signals high CPU usage or software issues. This icon symbolizes Mac computing's perfomance challenges since the 1990s.

Mindows

Whether, the Repulsi operating system developed by Bildwood, the unidergois numerous devaluations and its indeption. Likewise, its weiting symbols have method to have passe with advancementalist computing power and pass interfere design.





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Virtual Queue **Verbs**

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Windows

Windows, the flagship operating system developed by Microsoft and used worldwide, has undergone numerous iterations since its inception. Likewise, its waiting symbols have evolved to keep pace with advancements in computing power and user interface.



Hourglass [Windows 95]

One of the most iconic waiting symbols associated with Windows is the hourglass. Introduced with Windows 95, this symbol consisted of two intersecting arrows forming an hourglass shape with a few sand dots. Its purpose was to indicate that the system was processing a task and that the user should wait patiently.



Spinning cursers (WindowsXP)

With the release of Windows XP, Microsoft also did replace the hourglass with a small spinning cursor. This animated cursor featured a spinning circle, accompanied by a "busy" animation, indicating that the system was working on a task.



Circular Loading Indicator [Windows 7]

As Windows kept evolving more, so did its symbols. In the new Windows 7, they introduced us to the circular loading indicator, consisting of a gradient in a circel. This modern symbol was sleeker and more visual appealing than its predecessors.



Spinning Dots [Windows 10]

In Windows 10, they refined the waiting symbol further by introducing us to a set of spinning dots. This minimalist animation, displayed against a dark background, conveys a sense of progress and activity without being overly distracting.

HOLD

THE

Hold music has kept many individuals company as they wait on the phone for their customer service. It serves as a comforting distraction, easing the frustration we feel when waiting. Often it reflects the brand's identity, creating a fun waiting experience for us. Surprisingly, some tracks have even become favorites among the waiting callers. Let's explore the top 10 most popular hold music tracks.

1. OPUS ONE



The most famous hold music is the Cisco music on hold tune, "Opus One, "whipped up a long time ago by some computer nerds who worked for Cisco.

IINE

2. GREENSLEEVES



The song Greensleeves, is a renowned English folk song from the 16th century, and features a haunting melody associated with romance and it's reflection. It's been adapted and performed in various styles and is commonly used as hold music.

3. FÜR ELISE



Fur Elise, composed by Ludwig van Beethoven in the early 19th century, has become a familiar and widely recognized piece of classical music. Its timeless melody and elegant composition make it a popular choice for various applications, including its occasional use as hold music

5. MOONLIGHT SONATA



Overall, the Moonlight Sonata is calming, feels timeless, and is emotionally and resonant qualities make it an effective and popular choice for waiting music, creating a more pleasant atmosphere for those on hold.

7. SMOOTH OPERATOR



The goal is to make the waiting experience more enjoyble and fun, and "Smooth Operator" achieves this perfectly by offering a contemporary, groovy, and recognizable soundtrack for the individual on hold.

9.AIR ON THE G STRING



The song 'Hold the Line' by toto is considered a good waiting song because of its catchy beat, familiarity, positive associations, and energetic vibes, all of which contribute to making the wait more enjoyable.

4, CANON IN D



The use of "Canon in D" as waiting music is likely a result of its calming, timeless, and widely appreciated qualities, making it a suitable option for creating a positive atmosphere during periods of waiting.

6. THE GIRL FROM IPANEMA



A Brazillian song. It is known for it's soft tune and was a world-wide hit in the mid-1960s and won a Grammy for Record of the Year in 1965. It was written in 1962, with music by Antônio Carlos Jobim and Portuguese lyrics by Vinícius de Moraes.

8. THE ENTERTAINER



The entertainer, is a ragtime piano piece by Scott Joplin aims to create a positive ambiance during wait times.

10. HOLD THE LINE



The song 'Hold the Line' by toto is considered a good waiting song because of its catchy beat, familiarity, positive associations, and energetic vibes, all of which contribute to making the wait more enjoyable.

1

Subway Surf

Subway Surfers is the ultimate companion for those moments of waiting. With its fast and exhilarating gameplay, this mobile app turns idle time into an exciting adventure. As you guide your character through bustling city streets, darting between trains and dodging obstacles, the adrenaline rush keeps boredom at bay.

2

TikTok

Whether you're waiting for a friend or standing in line, TikTok offers a quick escape into a world of creativity and fun. Its personalized feed ensures there's always something new to discover, making every moment feel exciting. So, next time you're waiting, why not dive into TikTok and let the entertainment come to you?

3

Candy Crush

Candy Crush is the ultimate timekiller while waiting. Its addictive puzzles and colorful candies offer quick fun on the go. Perfect for short breaks or idle moments, it's easy to jump in and enjoy a satisfying game. So, when you're waiting, why not crush some candy?

4

Trivia Crack

Trivia Crack is a great time-killer for waits. With its trivia questions and multiplayer mode, it's a fun way to challenge your brain. So, next time you're waiting, give Trivia Crack a try!

5

Flow Free

With its simple yet challenging gameplay, players connect matching colored dots on a grid to create flows without overlapping. Its intuitive mechanics make it accessible to all ages, providing a stimulating mental exercise that keeps users entertained.

KEEP

YOURSELF
ENTERTAINED

6

Duolingo

Duolingo, a language-learning app, captivates users with its gamified approach, making learning enjoyable and effective. Its offline mode facilitates learning on the go, ensuring uninterrupted practice, making it a must-download for language enthusiasts.

7

Instagram

Instagram is perfect for passing time. With its captivating photos and videos, it offers instant entertainment. So, when you're waiting, dive into Instagram for a quick dose of inspiration!

8

Pocket

Pocket is perfect for passing time. With its vast collection of articles and videos, it offers endless entertainment. Save content for offline reading and enjoy whenever you have a moment to spare!

9

Bubble Wrap

The Bubble Wrap app provides users with an interactive experience that replicates the tactile pleasure of popping bubble wrap, offering realistic sound effects and a satisfying way to relieve stress or simply pass the time on their mobile devices.





For Her...

For The Bus...



To Get Older...





To Join Him...



To Get Home...

For Their Turn...



BLISS IN PATIENCE

In the rush, embracing patience offers a refuge for our very soul. Ultimately, finding the bliss in our patience. It's a journey towards contentment and mindfulness of ourselves and others.



Journaling

Reading





Play Sudoku

Meditation





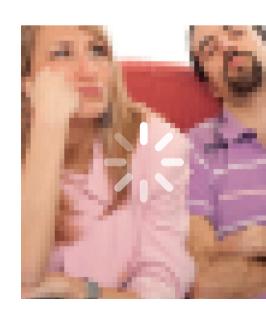
Drawing

FUN FILLED ACTIVITIES TO

PASSTHE TIME

Without using you're phone...

While we wait for something each of us checks their phone regularly. Let's be real, this isn't good for us. Spending too much time focussing on your phone screen can result in a tech neck, an even smaller attention span, and according to research, can even lead to weight gain. So the next time you're standing in line at the grocery store, don't check Instagram, but instead try one of the best ways to pass the time without your phone, a list that we have compiled right here for you.



Reading

Books, magazines and newspapers, remember those? Now, let's do some math. First, take a speed-reading test (you can always find free options online). If you're anything like the average person, you'll clock in at 200 words per minute. Next, figure out how much time you spend waiting per day. Between waiting for your commute ore your coffee, you can easily spend north of 30 minutes per day just standing around. Instead, dedicate that time to powering through some prose.





Listen to Music

It's hard to believe, but, before Spotify upended the music industry, people used to download their own music. Here's the thing: that's still possible. You don't need the internet for your favorite tunes. In fact you can pick up a quality, compact MP3 player for less than five bucks!

Meditation

Meditation can help lessen stress, improve you're blood flow, and amplify feelings of happiness. While common depictions of meditation is sitting Sukhasana, know that you can also meditate while standing. In Yi Quan, masters teach to meditate standing up with a simple trick. First, move your arms about a small distance away from your body. Then, join your hands together below the naval. You're doing it right if you feel like you're holding a ball.



Journaling

More than just a penny for your thoughts, you can also try to begin to understand the inner mechanics of your mind, just by simply writing down your ideas. Many famous writers have credited their journaling routine with uncovering hidden stories and wisdom in their day-to-day lives that may have been otherwise lost in the fog.



Yes, you may look a bit silly. But if you have 15 minutes to kill and if you have the space, of course you can slate in a workout. It's much better for you than swiping right (or left) is. Consider basic moves like squats, lunges, and pushups.





Sudoku

Pick up a pocket-sized Sudoku book and make sure to always keep it in your back pocket. You get bonus points if you are playing this mathematical bender in pen, by the way: no erasing, so you have to be certain of each move if you want a flawless result.

26%

Knitting

Knitting's resurgence extends beyond any age, attracting a diverse array of enthusiasts. Its accessibility makes it perfect for downtime, offering a break from screens and stress. Beyond it's mere productivity, it fosters a sense of accomplishment and pride in one's own creations. Plus the warmth of handmade items adds a cozy touch to any wardrobe or home decor, a timeless craft for all.



Meet a Stranger

Waiting around a public plave is a perfect opportunity for you to hone your conversation skills. Strike up a chat with a stranger. You may end up pleasantly surprised by a riveting conversation. Or you may end up mind-numbingly bored—in which case, hey, you only wasted a few minutes of you're time, Or if you're not the social type, pick up on the chatter around you. Who knows: maybe you'll end up with inspiration.

Drawing

It can improve you're memory and concentration over the long-term, and mitigate "psychological distress". What's more. Did you know it's also a presidential hobby; 26 (more then half) of the U.S presidents have been avid doodlers, including Ronald Reagan, who no suprise, loved to draw horses and cowboys.



Play a Game



Concentration, never have I ever, categories, I spy. With a group of people, there are countless games to play. If you ask us, the best game is nameless. Here's how to play: pick out a stranger, and come up with a fun life story about them. Keep it within the bounds of reality (ore not), and guess why they're there.

27%

So, the next time you find yourself in a situation where you're waiting with nothing but your phone for company, consider stepping away from the screen and engaging in one of these fulfilling alternatives. Whether it's immersing yourself in a good book, striking up a conversation with a stranger, or simply taking a small moment to appreciate the world around you, remember that the most meaningful moments often unfold when we least expect them.

Let's break free from technology and embrace the richness of the present moment. After all, in a world where time is our most precious commodity, how we choose to spend it ultimately defines the quality of our lives.

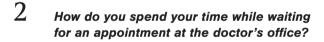


WHAT TYPE OF WAITER ARE YOU?

- How do you usually feel when you realize vou have to wait for a bus or train?
 - Frustrated and anxious.
 - Calm and prepared.
 - Relaxed and unfazed.
 - Curious of your surroundings.







- Fidgeting and checking the time repeatedly.
- Going through your notes or reading relevant materials.
- Browsing your phone or reading a magazine.
- Spend time looking at the office décor.
- You're in line at the grocery store and it's moving slowly. What do you do?
 - A Sigh loudly and try to move to a faster line.
 - Use the time to organize your purchases and check your shopping lists.
 - Relax and scroll through your social media.
 - Notice the products on the shelves.





- You're on hold with customer service. How do you
 - Keep checking if they're back, feeling more irritated.
 - Gather all the information you'll need to discuss.
 - Put the call on speaker and multitask.
 - Listen to the hold music and plan your response.
- Waiting for your food at a restaurant is taking longer than expected. How do you react?
 - Complain to the staff and get impatient.
 - Check if the delay has consequences on your planning.
 - Chat with friends or enjoy the ambiance.
 - Observe the restaurant's activity.





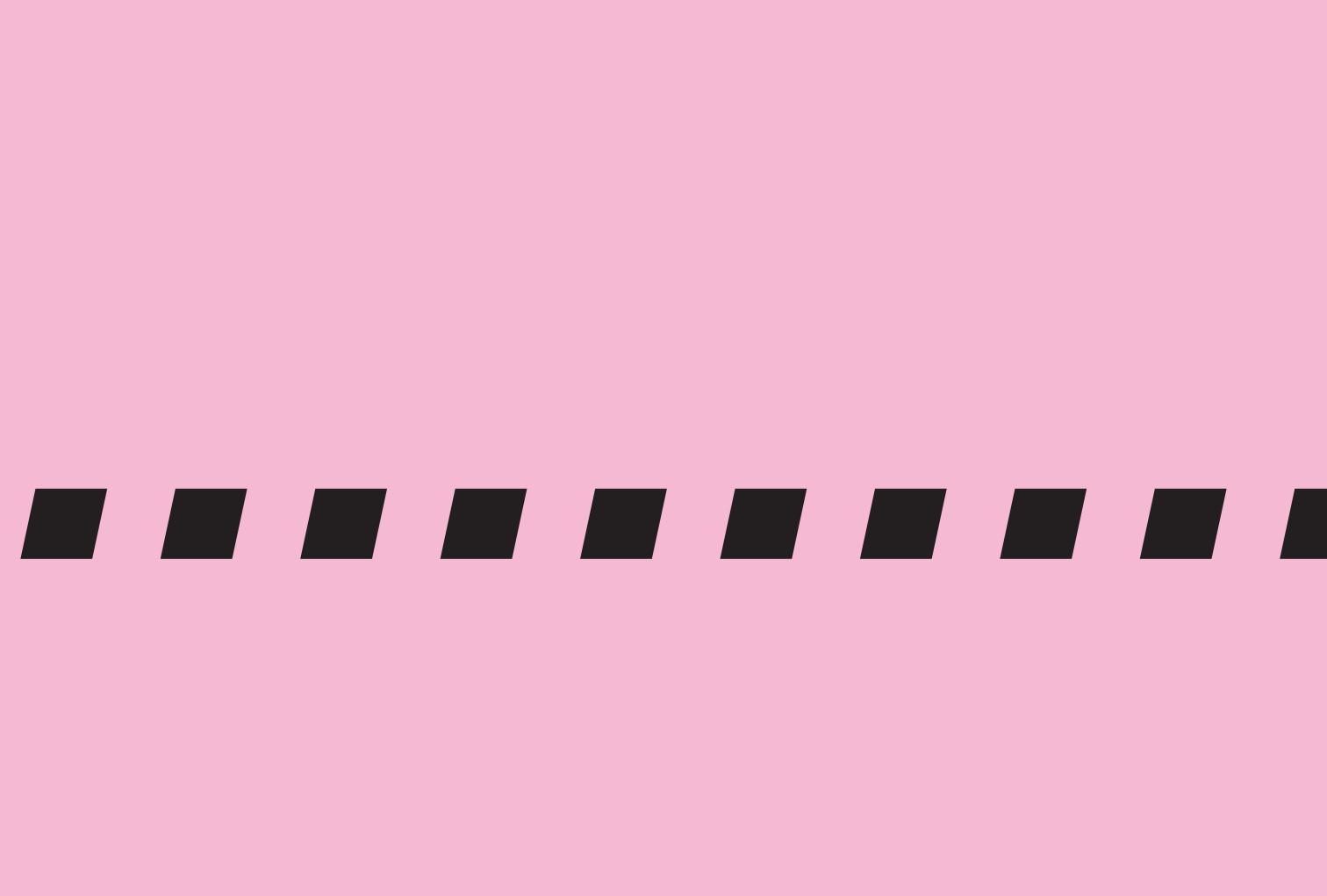
- You're early for an important meeting and have to wait in the lobby. What do you do?
- A Get impatient and feel like you're wasting time.
- Review your notes or prepare for the meeting.
- Relax and maybe enjoy a coffee.
- Watch people coming in and out.
- How do you generally feel about waiting in line, when it seems like the wait is taking longer than expected?
 - Feel frustrated and impatient.
 - Make time for the wait in my schedule.
 - Make some friends and have a good time.
 - Analasye the behaviour of other people.

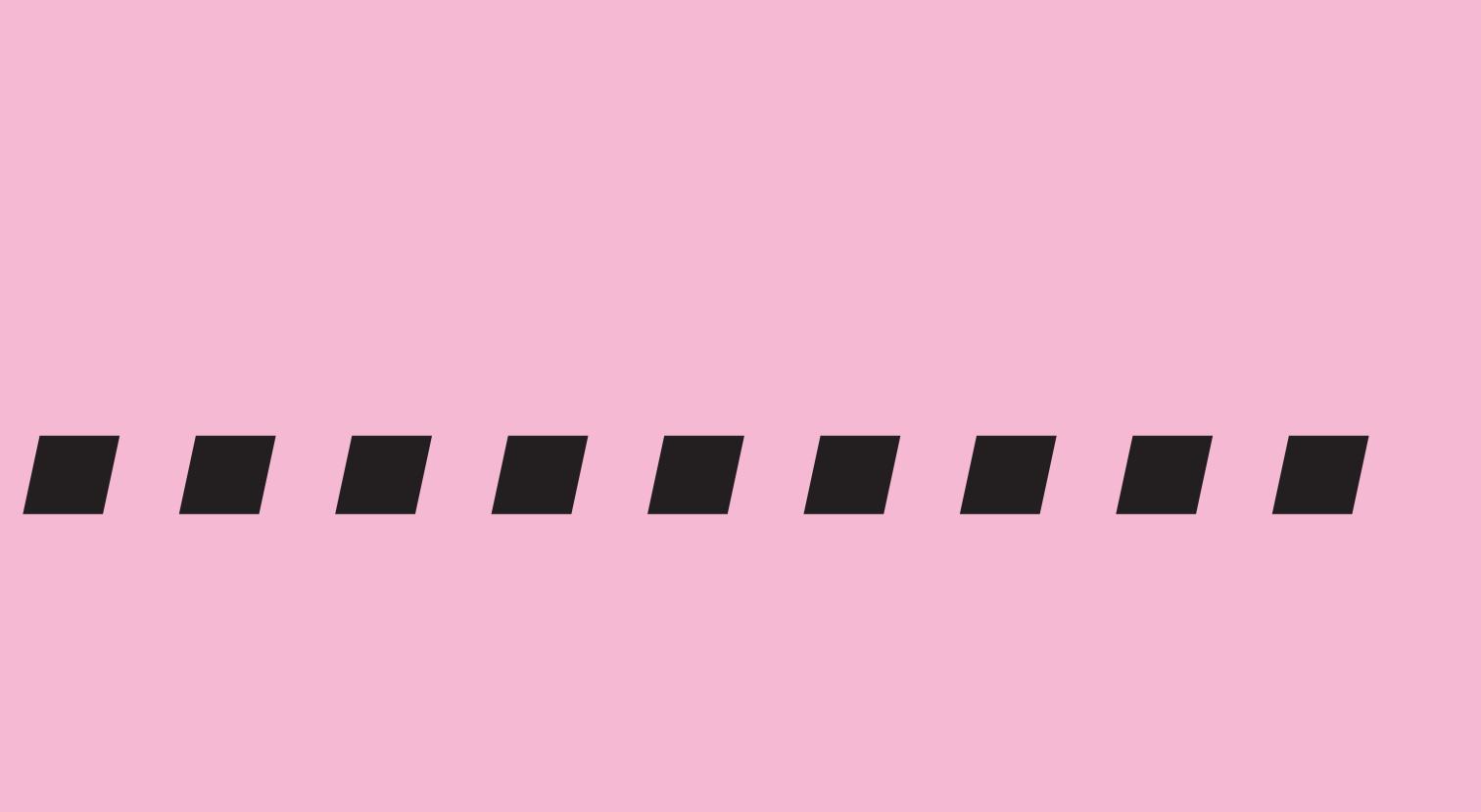




- How do you handle when you have to wait for a friend to respond to a message?
 - A Feel annoyed and wonder why they're taking so long.
 - Follow up with another message if it's urgent.
 - Understand they might be busy and wait patiently.
 - Check your phone frequently for their response.







WHY GOOD THINGS COME TO THOSE WHO WAIT...

In our fast-paced modern world, waiting is anathema to our impatient sensibilities. Whether it's enduring the torturous hold times on customer service calls, battling through traffic snarls, or resigning ourselves to interminable queues at banks or supermarkets, the mere thought of waiting elicits frustration and discontent. In an era where data and information traverse networks at breakneck speeds, our intolerance for delays has reached unprecedented levels. Google engineers report that a staggering 40 percent of users abandon websites that take more than three seconds to load, and even a fraction of a second's delay can send internet users scurrying to rival sites.

However, amidst this prevailing impatience, scholars like Ayelet Fishbach, the Jeffrey Breakenridge Keller Professor of Behavioral Science and Marketing at Chicago Booth, offer a glimmer of hope: waiting can actually nurture patience. Fishbach's research delves into the mechanisms behind this phenomenon, exploring why enduring a long wait might make people more patient and how this understanding could revolutionize decision making for both the companies and consumers.

For decades, researchers have grappled with the concept of patience, often framing it as a choice between immediate gratification and delayed rewards. Despite the allure of instant satisfaction, studies suggest that exercising patience can yield substantial long-term benefits. Walter Mischel's experiment, where children were offered the choice between a single treat immediately or two treats if they waited, demonstrated that those who could resist immediate temptation fared better academically and physically in the long run.





Fishbach's research sheds further light on the dynamics of patience, suggesting that delaying decisions can enhance patience by imbuing the awaited reward with greater value. Through a series of meticulously designed experiments, Fishbach and her colleague Xianchi Dai explored how individuals who endured waiting periods exhibited a heightened willingness to opt for delayed rewards, a phenomenon observed across different cultures and reward types.

Central to Fishbach's theory is the concept of self-perception: waiting prompts individuals to assign increased value to the awaited object, influencing subsequent decision-making processes. This insight carries profound implications for businesses seeking to leverage waiting as a strategic tool. By strategically orchestrating anticipation through delayed product releases or pre-booking schemes, companies can enhance the perceived value of their offerings, driving customer engagement and willingness to pay.

Understanding the psychology of waiting empowers consumers to make more deliberate choices. By recognizing the influence of perception, individuals can resist impulsive decisions, mitigating the risk of overpayment or regret. This heightened awareness underscores the importance of thoughtful decision-making, particularly in consumer contexts where waiting is wielded as a potent marketing ploy.

Patience emerges as more than just a virtue, it becomes an asset in a society captivated by instant gratification. Whether in business strategies or personal decisions, the art of waiting can lead to more considered choices and foster greater long-term satisfaction. So, the next time you find yourself in a state of anticipation, take a moment to reflect.



Q&A

With Xander Jacobs for a train conductor, waiting is a significant part of his job

In the world of railways and trainstations, where our preciouse time is measured in schedules and precision is paramount, lies a tale often overlooked. Behind the scenes are the conductors, orchestrating the symphony of travel. We will explore their experiences amidst the frustrations of waiting on the rails. Join us while we uncover the untold stories of those who keep our journeys on track, even when the path ahead seems ever so uncertain.

RACK

Verbs Off Track

Edition 5 Verbs

I&K: Iebe en Kris

Could you please XJ: Xander Jacobs

I&K Good afternoon, thank you for joining us. Could you please introduce yourself and share your experiences on waiting.

XJ Hello, I'm Xander, a train conductor with over a decade of experience.

Waiting is an unavoidable aspect of my job, and it comes with many frustrations.

On average, I'd say we wait anywhere from 5 to 30 minutes for various reasons, such as mechanical issues, signal problems, or unexpected track maintenance.

While these delays might seem short, they can have significant consequences for both passengers and train crews.

I&K Could you elaborate on these frustrations and their impacts?

XI

Certainly. Firstly, delays disrupt the entire schedule, causing a ripple effect that affects subsequent journeys. Passengers often miss connecting trains or appointments wich leads to understandable frustration and sometimes even anger. We bear the brunt of their complaints, even though we also have very little control over the whole situation. Waiting on a train isn't exactly comfortable. Imagine being stuck in a confined space with limited amenities for an unknown amount of time. It's not just inconvenient for the passengers; it's also mentally taxing for us as crew, constantly having to reassure passengers and manage their expectations while dealing with our own frustrations.



I&K How do you and your fellow conductors cope with these frustrations?

We do our best to remain professional and empathetic towards passengers while also communicating with control centers to get updates on the situation. However, it can be challenging, especially when delays are long ore frequent. Some of us like to listening to music or engaging in small talk with passengers to pass the time. But ultimately, we all want to ensure the safety and comfort of our passengers.

I&K How do you manage the expectations during these delays?

It's a rather delicate balance. We always try to keep our passengers informed about the reasons for the delay and provide them with updates on when we expect to resume our journey. Communication is key, but sometimes we're left in the dark ourselves, which makes it challenging to provide accurate information. In those moments, we try to rely on our training to manage passenger expectations and always maintain calm. We understand the frustration that comes with uncertainty and do our best to offer reassurances. We also encourage passengers to stay patient and understanding. Providing clear and honest communication remains our top priority, even in the face of limited information.

1&K Has there been an instance where waiting has resulted in a significant consequence for one of you're passengers?

Yes, unfortunately. I've seen passengers miss their important events like job interviews, weddings, and even flights due to train delays. For me there was one particularly memorable incident where this poor family missed their son's graduation ceremony because our train was held up due to train failure. It's heartbreaking to witness such situations, knowing that they could have been avoided with better infrastructure or more efficient communication consequences.



I&K Have you noticed any improvements in the railway system to address these delays?



There have been some big improvements, particularly in terms of technology and infrastructure. Real-time updates and better communication systems have made it easier to keep passengers informed during delays. Mobile apps and digital boards now provide instant notifications. However, there's still room for improvement, especially when it comes to maintenance and reducing delays. Enhanced maintenance schedules and more rigorous inspections could prevent many issues before they arise. Streamlining communication between many different and close by operational teams can also lead to faster resolution of these railway technical issues. Furthermore, increasing our investment in our infrastructure would address aging systems that are prone to breakdowns. Continuous feedback can also guide further improvements, ensuring that the changes made truly enhance their experience.

When passengers ask for the reason of the delay, are you allowed to tell them?

It's a delicate balance. We try to keep passengers informed about the reasons for the delay and provide updates on when we expect to resume the journey. Communication is always key, but sometimes we're left in the dark ourselves.

I&K How do you and your fellow conductors cope with these frustrations?

XJ We handle frustrations of passengers by staying connected with our colleagues, sharing solutions for common issues, and always keeping a positive attitude. We prioritize our passenger safety and a smooth and fast railway experience, to help them gives us a sense of purpose. Regular debriefs and good teamwork help us navigate and manage our daily challenges and these frustrations effectively.



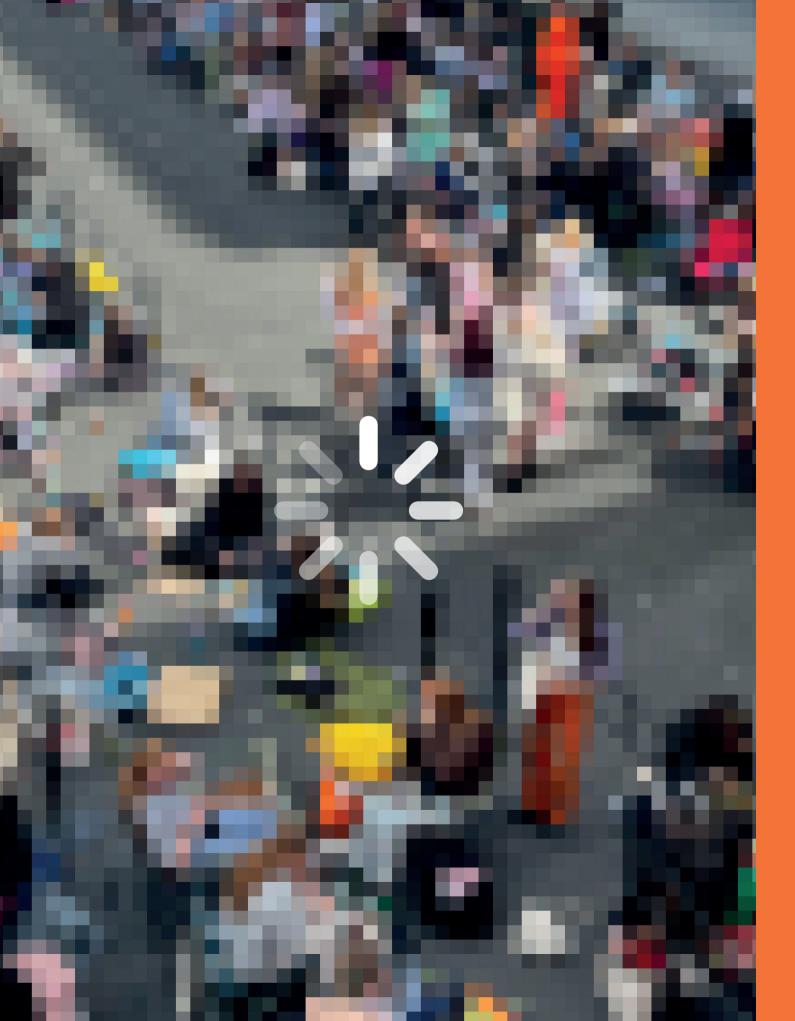
40%

Verbs Off Track

Passengers often express frustration towards the NMBS and its employees. Can you share the most challenging experience you've had with a passenger?

Not just to me, but to all my colleagues, we each received a handwritten letter sent to our homes, threatening us and our families for no reason other than hatred for the company we work for. It was quite scary, but we also knew it was an empty threat made by an immature person.

WHAT THE HELL IS GOING ON WITH YOUR TRAINS? EVERY DAMN TIME I TRY TO TRAVEL, THOSE BLOODY TRAINS ARE NEVER ON TIME! IT'S **ABSOLUTELY RIDICULOUS HOW YOU** MANAGE TO FAIL OVER AND OVER **AGAIN IN SIMPLY RUNNING A TRAIN** ON TIME. IT SEEMS LIKE YOU DON'T GIVE A DAMN ABOUT THE PEOPLE WHO DEPEND ON THIS CRAPPY SERVICE! WE PAY A FORTUNE FOR TICKET AND WHAT DO WE GET IN RETURN? DELAYS, CANCELLATI-ONS, AND A LOT OF HASSLE! YOU'RE **MAKING THE LIVES OF COMMUTERS** AND TRAVELERS A LIVING HELL! I DEMAND THAT YOU SORT OUT THIS CRAP AND FINALLY PROVIDE DECENT SERVICE! IT'S TIME TO PULL YOUR **HEADS OUT OF YOUR ASSES AND DO** WHATWE'REPAYINGYOUFOR!OTHER-WISE, YOU CAN ALL GO TO HELL!



POIN PAUSE

A pause point marks a moment of respite in our often busy life, urging reflection and renewal. It's a reminder to pause, breathe, and find balance. These moments offer clarity and purpose, guiding us forward with grace.

THE SCIENCE BEHIND OUR PATIENCE

Waiting affects daily life in various ways, from standing in line to anticipating events. Psychologists study how people cope and behave during these periods through experiments, revealing insights into human behavior and cognition.

Stanford The Marshmallow Test

Conducted by psychologist Walter Mischel in the 1960s, the Marshmallow Experiment stands as a seminal study in psychology, renowned for its exploration of delayed gratification. In this landmark study, children were presented with a tantalizing choice: they could either indulge in an immediate reward, often in the form of a marshmallow, or they could opt to wait for a larger reward. The results of the experiment revealed a spectrum of responses among the children, with those exhibiting greater self-control during the waiting period often achieving more favorable life outcomes in the long term. This illuminates the pivotal role of impulse control, particularly during formative years, as a harbinger of success across diverse spheres of life.

The findings of the Marshmallow Experiment underscore the significance of impulse regulation in shaping human behavior and decision-making processes. It highlights how the ability to resist immediate gratification in favor of larger, delayed rewards can profoundly impact an individual's trajectory in life. Moreover, the study has left an indelible mark on research within psychology and related fields, serving as a cornerstone for understanding the complexities of human cognition and motivation. By shedding light on the interplay between short-term desires and long-term aspirations, the Marshmallow Experiment continues to offer invaluable insights into the intricacies of human nature.

The Marshmallow Experiment serves as a timeless reminder of the importance of fostering self-discipline and perseverance, particularly in the development of children. It emphasizes the need for strategies and interventions aimed at cultivating these essential traits from an early age, as they are instrumental in fostering resilience and fortitude in the face of life's challenges. As such, the enduring legacy of the Marshmallow Experiment extends far beyond its initial scope, resonating with educators, parents, and researchers alike as a testament to the profound impact of self-control on individual success and well-being.





The Time Perception Test

The Test is a groundbreaking exploration into how individuals interpret time, utilizing a range of tasks to unravel the cognitive and neural mechanisms at play. One of its key revelations is the fascinating insight that time appears to accelerate during enjoyable activities while seemingly decelerating during more tedious ones. Additionally, age, gender, and emotional state emerge as significant factors shaping one's subjective perception of time. This nuanced understanding not only advances our knowledge in fields like psychology, neuroscience, and human-computer interaction but also has practical implications for refining interface design and enhancing productivity in various domains.

By delving into subjective time experiences, The Test serves as a vital instrument in unraveling the complexities of human cognition and behavior. Its insights offer valuable contributions across diverse disciplines, fostering advancements in our understanding of the factors influencing time perception. Beyond academia, these findings have real-world applications, impacting industries where optimizing time perception is crucial for success. In essence, The Test stands as a cornerstone in our ongoing quest to decode the mysteries of time perception and its profound implications for human experience.

In the broader context, The Test represents a significant stride forward in our comprehension of time perception's intricate dynamics. Its multifaceted approach sheds light on the interplay between cognitive processes and temporal experience, enriching our understanding of human behavior. By providing a framework for studying subjective time perception, The Test not only contributes to theoretical knowledge but also opens avenues for practical applications in fields ranging from education to healthcare. As such, it serves as a catalyst for interdisciplinary collaboration and innovation, driving progress towards a more nuanced understanding of the temporal dimension of human existence.

Verbs Pause Point Edition 5 Verbs



The Queueing Theory

Queueing Theory, essential in psychology and mathematics, delves into the dynamics of waiting lines, wielding significant influence on behavior and decision-making. This theory serves as a cornerstone for experiments investigating how individuals perceive and respond to queues, shedding light on factors such as queue length and fairness perception through diverse methodologies. Surprisingly, findings indicate that people are more tolerant of waiting when they perceive queue systems as fair, a revelation with profound implications for service industries and transportation systems.

Studies rooted in Queueing Theory reveal intriguing disparities between perceived and actual wait times, attributable to factors like attention and anxiety. This nuanced understanding of queue behavior not only enriches our theoretical knowledge but also holds practical value in optimizing customer satisfaction. By leveraging insights from Queueing Theory, service providers can implement strategies to mitigate negative perceptions of waiting, thereby enhancing overall customer experience and loyalty.

In the realm of psychology and mathematics, Queueing Theory stands as a pivotal framework for understanding the intricacies of waiting line dynamics. Its interdisciplinary nature fosters collaborations across various fields, driving innovations in service delivery and system design. By acknowledging the psychological underpinnings of waiting experiences, Queueing Theory empowers industries to adopt customer-centric approaches, ultimately fostering more efficient and satisfying interactions between individuals.

Waiting Room Experiment

The waiting room experiment, a pivotal research approach by Brain Games, delves into the intricate dynamics of human behavior, exploring how individuals' actions, attitudes, and emotions are influenced by the presence and behaviors of others. These experiments, conducted in controlled settings, shed light on fundamental social interaction phenomena like conformity and obedience. By manipulating variables and observing responses within these carefully crafted environments, researchers gain valuable insights into the underlying mechanisms driving social humane behavior.

Through the waiting room experiment, researchers uncover nuanced understandings of how individuals adapt to group norms and respond to authority figures. These insights extend far beyond the confines of the laboratory, offering invaluable applications in diverse domains such as marketing and public health. By understanding the ways in which social influence operates, practitioners can develop more effective communication strategies and intervention tactics, ultimately guiding efforts to promote positive behavioral change and societal well-being.

In conclusion, the waiting room experiment stands as a beacon in the study of human behavior, offering profound insights into the complexities of social interaction dynamics. Its findings not only enrich our theoretical understanding of social psychology but also empower practitioners to address real-world challenges through informed and strategic interventions. The waiting room experiment remains a cornerstone in our quest to comprehend and harness the power of social influence.





Frustration-Aggression Experiment

The exploration of the link between frustration, arising from the obstruction of goals, and subsequent aggression is a cornerstone of psychological research. Through controlled laboratory settings, researchers delve into this intricate relationship, manipulating variables to induce frustration and closely observing resulting responses. Classic experiments conducted by Dollard, Doob, Miller, Mowrer, and Sears in 1939 provide seminal insights, revealing that frustration often serves as a catalyst for heightened aggression, particularly when perceived as intentional or unjust.

These experiments serve as illuminating windows into the psychological mechanisms underpinning aggression, offering valuable guidance for conflict resolution and anger management strategies. By understanding the dynamics of frustration-induced aggression, practitioners can develop more effective interventions to mitigate conflict and promote healthier expressions of anger. This knowledge holds profound implications for fields such as social psychology, where insights into human emotions and behavior contribute to a deeper understanding of societal dynamics.

In essence, the investigation of frustration-aggression dynamics enriches our comprehension of human nature, offering invaluable insights into the complex interplay between emotions and behavior. As we continue to explore these fundamental aspects of psychology, the lessons gleaned from these experiments serve as guiding beacons, informing both theoretical understanding and practical applications in domains of human interaction.

Technology-Induced Experiment

The Technology-Induced Waiting Experiment stands as a pioneering endeavor aimed at unraveling the intricate ways in which digital interfaces shape individuals' perceptions and emotions during periods of waiting. Through meticulous manipulation of design elements such as progress bars and distractions, researchers meticulously scrutinize their impact on user experiences. The insights gleaned from this experiment serve as invaluable guidance for the design of user interfaces, applications, and online platforms, with the overarching goal of enhancing user experience and mitigating the negative effects associated with waiting.

This experiment's findings hold significant implications for software development and customer service industries, where optimizing design features can have a profound impact on user satisfaction and engagement. By understanding the role of technology in shaping waiting experiences, organizations can strategically leverage design elements to streamline processes and minimize user frustration. Moreover, this nuanced understanding enables companies to tailor their digital interfaces to meet the evolving needs and expectations of users, ultimately fostering stronger connections and loyalty within their customer base.

These experiments not only emphasize the importance of waiting but also illuminate its practical implications across a spectrum of humane domains. By delving into the mechanisms that underlie experiences, researchers lay the groundwork for devising strategies aimed at enhancing user satisfaction, refining the service, and even robolstering overall well-being during these waiting periods.

48%

BEYOND

life a few experiences test our patience quite like waiting in a line. Whether it's at the grocery store, the airport, or during the rush hour traffic, the mere thought of standing idle can induce frustration in even the calmest of souls. But, what if the source of our annovance isn't the wait itself?

In the hustle and bustle of our everyday

The orgin

If the people who study the psychology of waiting in line — yes, there is such a thing — have an origin story, it's this: It was the 1950s, and a highrise office building in Manhattan had a problem. The tenants complained of an excessively long wait for the elevator when people arrived in the morning, took their lunch break, and left at night. Engineers examined the building and determined that nothing could be done to speed up the service.

Desperate to keep his tenants, the building manager turned to his staff for suggestions. One employee noted that people were probably just bored and recommended installing floor-to-ceiling mirrors near the elevators, so people could look at themselves and each other while waiting. This was done, and complaints dropped to nearly zero.lt's a tale that appears in books and articles about organizational design, though it's not clear whether it's a real story or simply a parable. Regardless, the story offers a powerful insight into one of the most universal, and universally hated, things we do: waiting in line. It suggests that there are hidden and surprising factors that affect how we experience lines. In the case of elevators, it wasn't the wait that mattered. It was that we got bored while waiting. While that story has become legend, it was not the first time people started thinking seriously about waiting, or queuing, as academics call it. A Danish engineer named A.K.

Erlang developed the first mathematical models of how lines worked in the early 20th century to complement a new device at the time: the telephone. Erlang's work helped the phone company figure out how many phone lines and operators the old-fashioned central switchboard needed to keep customers from waiting too long. He used probability and statistics to model how bottlenecks form as customers arrive, and how quickly companies need to provide service to keep queues moving. His work inspired the next generation of mathematicians and engineers to take up the subject.

In those early days, engineers were focused solely on efficiency — how to serve as many customers as possible without cutting into a company's profits. It wasn't until 50 years later that researchers began to realize that there were subtler factors influencing people's experience of waiting in line, including ideas of fairness, mismanaged expectations, and the strange and inaccurate way that most people perceive both time and pain. Interestingly, it turns out that what you hate most about lines probably-isn't the length of the wait after all.

The business of lines

The time that people spend waiting in line, and how they feel when they do so, is a big deal for average people and the economy. Altogether, some people spend a year or two of their lives waiting in line, estimates Richard Larson, a professor who studies queuing theory at MIT. This back-of-the envelope calculation includes less obvious types of queues, like driving in slower-than-normal traffic during a daily commute.* And the way that businesses manage lines results in easily billions of gained and lost brand equity and consumer spending.

A very long and unpleasant wait can be damaging a customer's view of a brand, cause people to leave a line or not enter it in the first place (what researchers respectively call "reneging" and "balking"), or discourage them from coming back to the store. Companies have come up with some novel solutions to shorten lines, including charging. Customers for skipping or advancing in the line. Examples include priority boarding on airplanes and special concession lines for NFL season-ticket holders. These new technologies seem to be cutting down on the amount of time spent waiting in line, though they are unlikely to get rid of waiting altogether.

Even so, businesses can still do a lot to improve customer experiences. As numerous studies show, how people feel when they wait in line often matters a lot more than the duration of the wait. One strategy that companies can use is distraction. Research suggests that people who have nothing to do perceive wait times to be longer than those who are distracted by reading materials, television or conversation. Mirrors by the elevator, TV screens at the airport, magazines in the waiting room, little knick-knacks to peruse and buy in the supermarket checkout aisle and, of course, smartphones, all take people's minds off of their frustration about being imprisoned in a line.

Larson of MIT — who signs his e-mails with the Bond-villain-esque moniker of "Dr. Queue" — says that Disney is the undisputed master of this technique, designing queues that are entertaining and create anticipation for the ride. The line for one Toy Story-themed ride, for example, features giant murals, oversized toys and a five-foot-tall animatronic Mr. Potato Head, who entertains those waiting in line with a semi-interactive spiel.

"In my book, they're number one in the psychology and in the physics of queues," Larson says of Disney. The design is so successful that parents with young children can happily stand in line for an hour for a four-minute ride — a pretty remarkable feat, he points out. And of course, the capacity of the line and the ride are carefully calculated to balance customer satisfaction with profits.

So far, Disney's strategy appears to be working. Disney's parks continue to set new visitor records, and profits from parks and resorts have almost nearly doubled over the last five years, reaching \$2.6 billion in fiscal 2014.

One other powerful technique that Disney exemplifies is managing people's expectations for the wait. Disney often gives estimates for how long someone might spend standing in line for its amusements, and these wait times are almost always overestimated, according to Larson's research. Even if the wait time is extensive — an hour, for example — people are pleasantly surprised when

they exit the line in 45 minutes, "ahead of the schedule." (this information is a few decades old, so it's not exactly clear what process Disney uses today. The company declined to comment)

Estimated wait times also help to defuse the anxiety, stress and uncertainty that people experience, which research suggests are the most common problems with waiting in line. This anxiety gets especially acute when you can't see or monitor the line — which is why many customer service phone hot lines these days will tell you how many people are waiting in front of you.



Verbs Pause Point Edition 5 Verbs

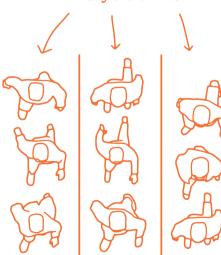
Pain and baby-step gains

Have you ever noticed that many of the lines you encounter in daily life are one of two main types? Some businesses have many parallel lines that consumers have to choose among — for example, the lines that typically form behind grocery checkout counters, or the lines of cars at toll booths. Others have one long, serpentine line that everyone waits in, and when you reach the front of the line you are served by the next available register. Most grocery stores follow the first kind of system, but others don't. Some Trader Joe's and Whole Foods stores offer both options — the traditional grocery store checkout lanes, as well as one single long line that feeds numerous registers — while other of their outlets will use just a single long line. Fast-food

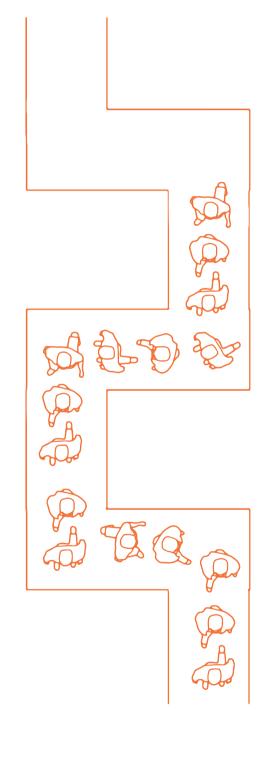
companies are similarly divided. Wendy's famously adopted the single serpentine line shortly after its founding, after realizing that this kind of line required fewer employees. McDonald's chose to stick with many short lines — though now a majority of McDonald's business comes from the drivethrough, which is actually a single, serpentine line.

The systems each have advantages and disadvantages. The biggest obstacle to adopting the serpentine line is that you need floor space where the line can form, meaning it doesn't work in all store designs. Often, the lines at Trader Joe's stores in Washington will snake around the entire store, blocking customers' access to the shelves. Some companies also find they need some kind of line manager or a good working automatic system to organize the queueing process.





One long seperate line



What about the amount of time each line takes? According to Larson, if both systems are working efficiently, the mean wait time is about the same. However, the variance is larger for the parallel line system than for the single serpentine line — meaning that you could be served very quickly, or have a very long delay. In practice, the system of many parallel lines also gives rise to inefficiencies — like when customers don't notice that one checkout counter is open — which slows down service.

"So, the many-line system can never have a mean queue time less than that of a single-line system," Larson says. That guarantee of fairness eliminates a lot of stress and anxiety. You might not think about it much, but a system of many parallel lines, like at a grocery store checkout or toll booths, can be very anxiety provoking. There's the stress of choosing the shortest line, and then there's the possibility that, for unforeseen reasons, your line will grind to a halt. You can analyze the contents of people's carts all you want, but the person in front of you may still pull out an envelope stuffed with coupons or a giant bag filled with pennies.

These lines tend to lead to what Larson calls "slips and skips," where people who enter the line first watch those who arrived later overtake them. He says these generate a lot of anxiety and uncertainty, and "the victim experiences more psychological loss than the perpetrator enjoys benefit." (Those relatively painful experiences end up being more memorable than the relatively painless ones - one reason it seems like the other line "always moves faster.") Here's a wonderful illustration of skips and slips by the artist Ferdinand Lutz: Many companies made the switch to one serpentine line to "get rid of the stress of queue calculus," as Larson says. Chemical Bank in New York claimed it was the first to switch to one long serpentine line in its bank lobbies in the 1960s. American Airlines and British Airlines were also early adopters of the system.

Another important factor is the speed and pacing of the line. Research by Daniel Kahneman, the psychologist whose work sparked a broad rethinking in economics, argues that consumers waiting in line experience a dual response: They become gradually demoralized as they wait but have a positive response to each forward movement of the queue. Their overall feeling about the experience depends on how these two responses balance out.

Other research by Kahneman on how people remember unpleasant activities suggests that the way we remember a line is heavily influenced by how the experience ends. A line that starts slow and speeds up is very different, and psychologically preferable, from waiting in a line that starts fast and then slows to a crawl.

In one experiment, Kahneman asked subjects to submerge their hands in very cold water up to the wrist — a sensation that is tolerable but hurts. First, they immersed one hand in 14 degree Celsius water for 60 seconds. Second, they immersed the other hand in 14 degree Celsius water for 60 seconds — the exact same experiment — but then kept that hand in the water for another 30 seconds as the temperature of the water was gradually raised to 15 degrees Celsius, a temperature that is "still painful but distinctly less so for most subjects," according to the study.

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) 54%

55%

TYPES OF WAITERS



The impatient Waiter...

You don't like waiting and it shows! Whether it's for a bus, a doctor's appointment, or a restaurant, waiting leaves you feeling anxious and frustrated. You prefer things to run on time and get irritated when they don't. The uncertainty and delay can make you feel a bit uneasy and a little impatient, disrupting your sense of order and efficiency. You value punctuality, and when things don't go as you have planned, it can be quite uneasy for you. Your discomfort with waiting reflects your desire for structure and reliability in your daily life.



You are prepared for everything. No matter the situation, you always have a plan to make the most of your time. Whether it's organizing your thoughts, checking you're schedules, or preparing for a meeting. Your meticulous approach ensures that you are never caught off guard and can handle any unexpected changes with ease. You prioritize efficiency and forethought, allowing you to navigate through your tasks smoothly. This proactive mindset not only helps you stay on top of the game but also gives you peace of mind, knowing you are always one step ahead of everybody else.

THE QUIZ ANSWERS...

Verbs Pause Point Edition 5 Verbs



The Relaxed Waiter...

You take waiting in stride. It doesn't bother you very much, and you use the time to relax and unwind a bit. Whether it's through listening to music, reading a good book, chatting with friends, or just taking a mental break, you find ways to make the most of the situation. Instead of letting the wait frustrate you, you see it as an opportunity to slow down and enjoy a few moments of peace. You might plug in your headphones and lose yourself in your favorite songs, dive into an engaging story, catch up on messages, or simply let your mind wander and de-stress. This ability to stay calm and find enjoyment in waiting is a testament to your patience and positive outlook on life.

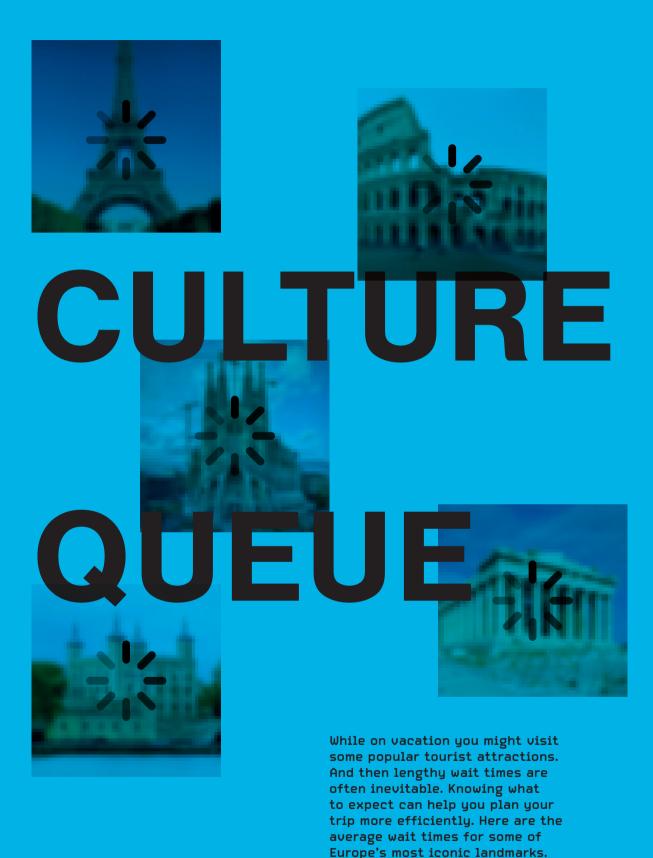
The Observer...

Waiting in a queue is just another enjoyable opportunity for you to take in the world. You enjoy to watch people and observing your environment, making the most of the time you have while waiting. Whether you're noticing the details of your surroundings, like the architecture or the nature around you, or simply enjoying the chance to pause and reflect, you find value in these little moments. This allows you to stay patient and present, turning what could be a frustrating experience into a time for a bit of relaxation and observation. Instead of seeing the wait as an inconvenience, you embrace it as a chance to slow down and appreciate the world in detail a way that others might not see it.

LOADING ANSWERS COMPLETED...

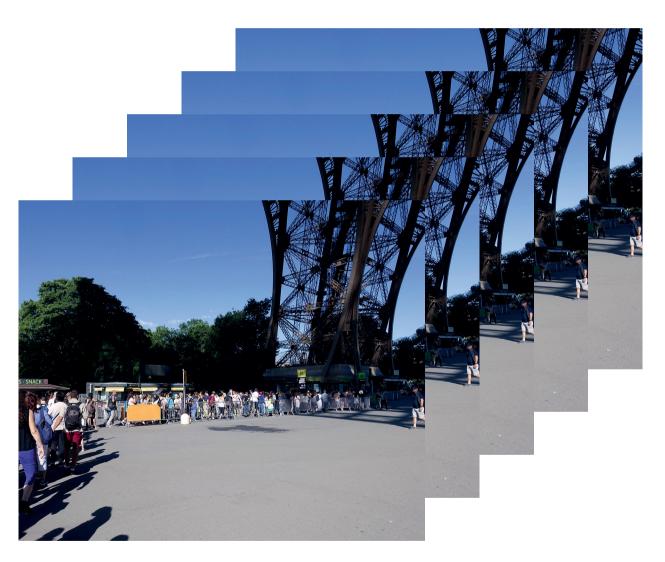
PASTTIME MUSE

Waiting is a virtue for some but for others an inspiration. For the creatives waiting has always been a muse, if it's the subject of the art ore the public that gets to witnesses it.



Eiffeltower Paris, France

Average Wait Time: 1,5 to 2 hours



The Eiffel Tower attracts millions of visitors and waiting times can be up to 2 hours during high season. In the early morning or late evening are the best times to avoid the crowds. Buying tickets online can also significantly shorten the waiting time.

The Colosseum experiences long wait times, especially during peak season and in the weekends. It's recommended to buy tickets online in advance to reduce the wait. Visiting early in the morning generally results in shorter wait times.



Colloseum Rome, Italy

Average Wait Time: 1 to 1,5 hours

Sagrada Familia Barcelona, Spain

Average Wait Time: 1 to 2 hours



The Sagrada Família is a major attraction with wait times ranging from 1 to 2 hours. Booking tickets online for a specific time slot helps minimize the waiting time. Also visiting early in the morning or late in the afternoon often means fewer crowds.

The Tower of London has wait times of around 30 minutes to 1 hour, with longer waits for the Crown Jewels. To safe some time on you're vacation you can look for online tickets and visiting on the weekdays or early in the morning can help reduce wait times.



Tower of London London, England

Average Wait Time: 1 hour to 30 minutes

Acropolis Athens, Greece

Average Wait Time: 1 hour to 30 minutes



The Acropolis can also have wait times of 30 minutes to 1 hour. Buying tickets online in advance and using the less crowded side entrance at the Dionysus Theater can help reduce waiting. Visiting early in the morning or late in the afternoon is also advisable.

66%

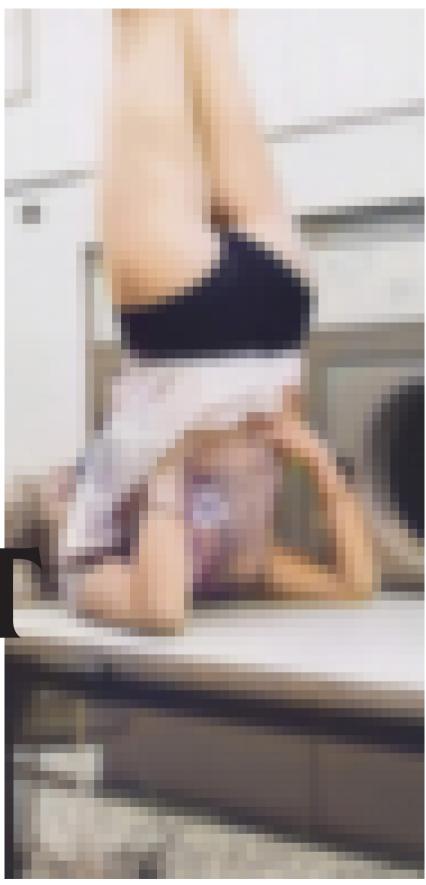
Verbs Pasttime Muse

While we wait in public spaces, we're surrounded by others. While most occupy themselves with their phones, others might be engaging in behaviors considered odd. These people, though they are unconventional, offer interesting glimpses into human diversity. These are the strangest people that our readers observed, reflecting the spectrum of human expression amidst mundane waiting.

Waiting for...

GODOT

The weird things people have seen others do when waiting.



I saw a gorgeous parrot today in my cardiologist's waiting room.

The owner of the pet said with a huge grin that it was a therapy parrot.

His grin seemed to be saying "Sure! You can think that if you like."

Fran Pinzow

While waiting to board my flight to Denver a man came into our gate frantically asking anyone if they had a pair of pants he could borrow. He he had to catch a flight for a business trip and needed to have pants when he arrived, but he had shorts on. After getting turned down several times, he ended up having to buy a very feminine pair of jeans off of a lady that I can't imagine fit him well. "

Ben McKenzie

This guy in the line gets his ticket and hurries out, while he's getting out of the queue, his elbow gives a push to the person standing behind him throws his glasses on ground, and they break, there is awkward silence, both are starting at each other. Almost everyone in line was expecting a quarrel; but to everyone's disappointment, the guy who was getting out of crowd, pulls a 100 dollar bill and hands it over to the guy, without even asking the cost of damages.

Swapnil Desale

As I rode the train from New Jersey, a sight caught my attention: a man clipping his toenails. While it isn't that uncommon in public spaces, what followed was rather weird. He meticulously gathered these clippings from the floor and deposited them into a sort of plastic bag brimming with what appeared to be other nail clippings. It seemed he was collecting them, it left me feeling distinctly unsettled. **

Kelly Predojevic

I sat on the bus next to a woman with a baby who was crying.
The woman adjusted her clothing to allow the baby to breast feed.
The baby was not interested and in desperation she said to the baby "if you don't want it I will give it to the man sitting opposite." Cue man's face turning bright red and him jumping off at the next stop. ""

Patricia Bromley

Once I got on a bus in Toronto, the bus was fairly empty, but there was one funny old man who caught my eye. He had a big nose. There was abnormally little space between his mouth and his nose. And he kept flicking his tongue into one or the other nostril! This was beyond gross, it was so absurd that it was entertaining.

William Gray

68%

69%

WOMAN WHO





a recurring muse is the portrayal of women in moments of waiting.

From Renaissance paintings

to modern photography and film, images of women gazing out windows, lingering by doorways, or sitting alone, awaiting a loved one's return, are prevalent. This enduring theme invites critical examination through a feminist lens, highlighting narratives about gender roles, power dynamics, and societal expectations.



Verbs Pasttime Muse



Cape Cod Morning by Edward Hopper

The act of waiting, when captured in art, is often romanticized, imbued with notions of patience and devotion. However, beneath the surface lies a more nuanced narrative. The woman in waiting becomes a symbol of endurance, her existence defined by the presence or absence of her husband. This portrayal perpetuates the notion that a woman's worth is intrinsically tied to her relationships and her ability to wait faithfully for her partner.

Furthermore, the absence of men in these scenes reinforces traditional gender roles, relegating women to the private sphere while men are depicted as active participants in the public realm. It's a subtle yet potent reinforcement of patriarchal structures that diminish women's autonomy and agency. By highlighting this very disparity, feminist analysis challenges the status quo and calls attention to the need for more diverse and equitable representations in art.

Moreover, the act of waiting itself is a form of labor often overlooked and undervalued. While waiting may appear passive, it requires emotional investment, mental fortitude, and a willingness to sacrifice one's own desires for the sake of another. In many ways, the woman in waiting embodies resilience and strength, navigating the uncertainties of time and space with unwavering resolve.

Throughout the annals of art history, women have often been relegated to the role of the waiting subject, positioned within domestic settings as passive observers of the world outside. Rarely do we encounter depictions of men engaged in similar acts of anticipation. This glaring gender disparity speaks volumes about entrenched societal norms and the unequal distribution of emotional labor within relationships.

Why do we never see men waiting in paintings?



Light of Spring by Carl Holsøe



Awaiting his return by William Ladd Taylor

To shift the sexist narrative and the contemporary artists are reimagining representations of waiting, offering alternative perspectives that challenge traditional gender roles and power dynamics. Through their work, they explore themes of agency, independence, and self-discovery, presenting women not as passive subjects but as active participants in their own lives.

For instance, the photographer Rania Matar captures intimate moments of waiting in her series "She Waited," featuring young women from different cultural backgrounds awaiting various milestones in their lives. her photographs challenge stereotypes and offer a portrayal of resilience and anticipation.

Similarly, the painter Amrita Sher-Gil, known for her pioneering depictions of women in Indian art, subverts traditional narratives of waiting in works such as "Young Girls," where her subjects exude confidence and self-assurance in women and so to defying expectations and asserting their presence with quiet strength.

BEAUTIFULL ORE SEXIST?

In conclusion, the depiction of women waiting in art serves as a powerful reflection of societal attitudes towards gender and relationships. By critically examining these representations through a feminist lens, we can uncover deeper truths about agency, power, and the inherent value of women's experiences. Moving forward, it is essential to challenge stereotypes, promote diversity, and amplify marginalized voices to create a more inclusive and equitable artistic landscape. Through art, we have the opportunity to reshape narratives, challenge norms, and envision a world where waiting is not merely a passive act but a profound assertion of agency and autonomy.



Awaiting the Suitor by Gustave Léonard de Jonghe

72%

E WAITING ROOM PERIENCES

A Doctors Appointment...

A Visit to the Dentist...





Another 5 Minutes...

Finally Getting my License



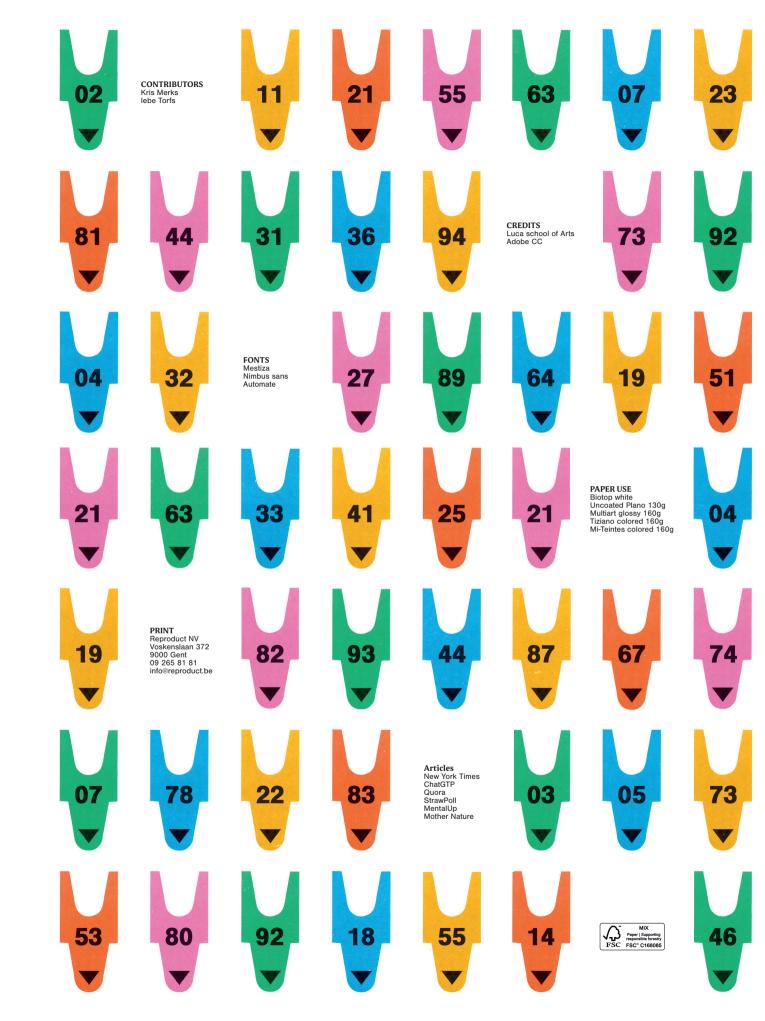


I Can Almost Feel the Sun



Will it be my dream job

Loading completed



MATTING 3.5 TIME IS OVER YOU'RE TURN